

Press Ganey® Information

Press Ganey questionnaires or surveys are the health care industry's method of choice for collecting patient, employee, and physician perspectives. More than 7,000 health care facilities turn to Press Ganey for key stakeholder evaluations to inform their efforts to improve performance and patient care.

Following is information which will assist in reading the Press Ganey Survey Reports which are provided along the bottom of the Patient Satisfaction page.

Survey/Data Key:

- All PG DB = All Press Ganey Database
- Small PG DB = Small Press Ganey Database
- AHA Region 7 = American Hospital Association Region 7
 - AHA Region 7 includes: Texas, Arkansas, Louisiana, Oklahoma
- <=10000 proc = Applies only to Outpatient Report and applies to facilities or outpatient centers that perform <=10,000 procedures annually

Number of hospitals/facilities included in comparison with THE HEART HOSPITAL Baylor Plano:

Inpatient-

- All PG DB = 1,780
- Small PG DB = 631
- AHA Region 7 = 250

Outpatient-

- All PG DB = 932
- AHA Region 7 = 250
- <=10,000 procedures = 60

Emergency Department-

- All PG DB = 1,576
- Small PG DB = 387